

# **Building Excellence**

# General Contractor Divisional Meeting Tuesday, January 16, 2018, 3.30-5.00pm at VRCA, 3636 East 4<sup>th</sup> Avenue, Vancouver BC V5M 1M3 AGENDA

The Vancouver Regional Construction Association assigns the highest priority to full compliance with both the letter and the spirit of the Competition Act, and it is vital that this meeting be conducted in a manner consistent with that policy. During its meetings and programs, the Vancouver Regional Construction Association will not condone or permit any discussions—official or unofficial—of price-fixing, boycotts, refusals to deal, blacklisting, market allocation, supply restrictions or other anticompetitive activity. If, at any time during the course of the meeting, the Association staff or any member present believe that a sensitive topic under the Act is being discussed, or is about to be discussed, they will so advise the chair of the meeting and ask that further discussions cease. Attendees at this meeting should likewise not hesitate to voice any concerns they may have in this regard. Any discussion or commercial dealings with one's competitors may create the appearance of a Competition Act violation, even though none may exist. Therefore, such discussions should be avoided at all times before, during and after this meeting.

1.	<ul> <li>Welcome and Call to Order</li> <li>a. Approve Agenda</li> <li>b. Approve previous Minutes – September 26, 2017</li> <li>c. Address matters arising from previous Minutes</li> </ul>	Chair/All	3.30-3.35pm
2.	Recap - 2018/19 General Contractor Divisional Council election	Chair/Fiona	3.35-3.40pm
3.	Recap - GC Division Terms of Reference	Chair	3.40-3.45pm
4.	<ul> <li>Recap - 2017-2020 strategic plan</li> <li>Focus on Educate / Advocate / Facilitate</li> <li>How is success of VRCA's advocacy efforts measured?</li> <li>How can Divisions contribute to the VRCA's advocacy efforts?</li> <li>What it means to be an integrated member of VRCA?</li> </ul>	Fiona	3.45-3.55pm
5.	Status update - GC Division's discussions and actions in the last 2 years  What was discussed? What has been actioned? What is still to do? What else needs to be done?	Fiona/Jerome	3.55-4.40pm
6.	Summary – Next steps	Fiona/Jerome	4.40-4.45pm
7.	New business	Chair/All	4.45-4.50pm
8.	In camera (as needed)	Chair	4.50-4.55pm
9.	Adjournment (motion required to approve adjournment)	Chair	5.00pm



General Contractors Division Meeting VRCA, 3636 East 4<sup>th</sup> Avenue, Vancouver, BC Tuesday, September 26, 2017

#### **PRESENT**

KM – Kevin Mierau – Mierau Contractors Ltd. (Chair)

RS - Richard Shipway - Axiom Builders (VC)

KF - Katy Fairley - Kinetic Construction Ltd. (VC)

JG - Jason Glue - Graham Construction

BL - Brandon Losse, Bold Construction Ltd.

DH - Darin Hughes - Scott Construction Group

TB - Trent Berger - Scott Construction Group

CC - Clark Campbell - Smith Bros. & Wilson (BC) Ltd

FE - Ferit Erderin - Hodgson, King & Marble

RR - Roy Reicheld - Halse-Martin Construction

RW – Rory Waterson - Halse-Martin Construction

#### **ABSENT WITH REGRETS**

Jeff Musialek – Smith Bros. & Wilson (BC) Ltd David McFarlane – EllisDon

#### 1. Welcome and Call to Order

The **Chair** welcomed attendees and called the meeting to order at 3.35pm.

It was noted that VRCA expects all attendees to comply with the letter and spirit of the Competition Act as set out on the agenda.

- The Chair asked for a motion to approve the agenda.
   Moved/seconded: KF/RS Carried.
- b. The Chair asked for a motion to approve the previous minutes of September 20, 2016. Moved/seconded: **DH/KF Carried**.
- c. Matters arising from the previous minutes FF noted that the previous (individual Divisional) meeting was in September 2016 (and followed by two Tri-Council meetings). Actions from September 2016 had been completed as follows:
  - The VRCA's value proposition flat sheet has been replaced with a new interactive Membership Benefits web page that can be accessed at https://membership.vrca.bc.ca/member-benefits/
  - The AGM in January 2017 was a success and followed by a Canucks hockey game. The AGM on January 30, 2018, will take a similar format and be promoted starting in November.
  - The nominations period for 2016-17 Council elections closed on October 31, 2016. The nominations period for 2017-18 Council elections opened on September 26, 2017 and will close on October 27, 2017.
  - The BCCA Construction Innovation Report (2016) and the CCA's Quality of Documents Report (2016) were distributed to the membership at large via our weekly Connector email.



#### 2. Review of GC Division's Terms of Reference

FF presented the Terms of Reference circulated as part of the meeting package, noting that its contents (approved in 2016) were still relevant in 2017.

FF clarified that per VRCA's bylaws, the term "Council" refers only to the Divisional Chair and two Vice Chairs i.e. 3 people, and not the Division's members at large. FF suggested that the terminology in the Terms of Reference be amended to align with VRCA's bylaws.

#### *Comments/questions:*

- Noted that the historical use of "Council" to refer to a Division's members at large has confused some members and that the proposed amendment would help to address the confusion.
- Noted that an individual meeting twice a year is not enough to keep momentum at the grassroots level. Suggest we introduce more meetings. Agreed. We will revisit timing/frequency of individual and Tri-Council meetings when we debrief on the 2017-18 year and work with the Chairs and Vice Chairs in February 2018 to plan the 2018-19 Divisional objectives.

Motion: That the Terms of Reference be amended to ensure that the use of the term "Council" is aligned with VRCA's bylaws.

Moved/seconded RR/RS CARRIED

Presentation of VRCA's 2017-2020 strategic vision + Q&A

FF circulated an Executive Summary of the VRCA's 2017-2020 strategic plan. See attached. Highlights:

- As a \$16B industry, construction provides 8% of BC's wealth and employs over 225,000 men and women, making it BC's employer in the goods sector.
- The industry is changing rapidly in response to owners' demand, changing regulation, industry demographics, technology etc. such that it needs to build faster, greener, cheaper and more productively than ever before.
- This context informed the 2017-2020 plan that focuses sharply on small, medium and large members' needs now and in future.

The plan comprises 7 strategic goals, 3 of which are to elevate to a new level VRCA's industry roles - to Educate, Advocate and Facilitate – through evolution of existing and development of new programs and services.

Action: VRCA to amend the Terms of Reference to ensure that the use of the term "Council" is aligned with VRCA's bylaws.



#### Specifically we will:

- Goal #1 Educate Foster a culture of continuous learning across the industry by providing world class technical and non-technical education and training.
- Goal #2 Advocate Foster an environment that encourages collaboration, innovation and adoption of standard practices in order to promote fair, open and transparent business practices across the industry.
- Goal #3 Facilitate Enable connections and opportunities across the industry by providing a range of business-oriented programs, services and support that include first-class networking opportunities.

Note - Under the Advocate pillar, VRCA will evolve the Division meeting process to be more effective, re-instate VRCA's Standards and Practices (S&P) Committee and engage public owners and consultants on industry issues with a view to working together collaboratively to find solutions.

- Goal #4 Optimize the use of VRCA's building as an important educational and promotional tool for construction best practices.
- Goal #5 Achieve full brand recognition as the premier Construction Centre of Excellence in Canada through VRCA's programs, services and advocacy work.
- Goal #6 Lead by example through adoption of best practice board governance and operational processes and procedures that support delivery of VRCA's vision and mission.
- Goal #7 Achieve long-term financial viability through exceptional leadership.

#### *Comments /questions:*

- What will VRCA's S&P Committee do? It will be a landing spot for current or emerging issues identified at Division meetings and/or by individual members that need discussion and a game plan to move forward at the regional, provincial or national level.
- We need to ensure the S&P Committee dovetails with BCCA's S&P Committee. Agreed.
- The strategic plan is designed to support members' growth and to be flexible enough to harness opportunities to support members as those opportunities arise.
- The discussions at Division meetings are important; it is an opportunity for VRCA members to ensure their voice is heard regionally and at



provincial and national levels, through BCCA and CCA.

 The discussions at Division meetings ensure that VRCA is relevant to members.

#### 4. Industry issues and how VRCA is facilitating progress

(a) From Tri-Council meeting on June 27, 2017

FF summarized the outcomes from the Tri-Council meeting on June 27, 2017, that focused on standard contract documents, prompt payment and quality of documents. As follows:

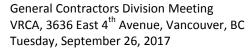
- Standard contract documents VRCA is working with CCA to raise the
  importance of the use of standard documents across the industry.
   VRCA plans to promote the use of CCA/CCDC documents in its new
  hard-copy Member Directory that will be published in November.
- Prompt payment CCA continues to make good progress at the national level where it is leveraging a pilot first introduced in Alberta that sees public owners post the date of payments to GCs, therefore signaling to industry that payments should be able to flow across the supply chain. In Alberta the pilot has good traction and may be explored in other provinces, including BC. Meantime, the Alberta Construction Association is also exploring how to expedite payment from developers through use of technology. BCCA is exploring same, through Block Chain technology.

FF also raised an opportunity to engage the banking industry, which would (likely) have a vested interest in ensuring prompt payment if the funds it is making available are not being released according to lending terms.

 Quality of documents – VRCA and its regional counterparts are rolling out an "Infrastructure Masterclass" designed specifically for public sector employees who procure capital projects, with a view to educating them re the importance of value vs. lowest bid, and investment in design to avoid quality of document challenges. VRCA also plans to re-engage the attendees of its 2015 quality of document workshop to explore how owners, consultants and contractors can make progress in the Lower Mainland.

#### *Comments/questions:*

 Lack of prompt payment would be addressed if legislation were in place – similar to that in the UK – where owners are obliged to divulge their financial statements and the contractor is obliged to conduct thorough due diligence prior to signing a contract. In this way, the risk is between the owner and GC and trades are protected.





- If an owner shares their financial statements it does not guarantee prompt payment.
- CCDC 2/3 set out payment terms yet the clause is often deleted during negotiations with an owner.
- Payment bonds are also used in other jurisdictions to protect payment.
- With regards to engaging the banking industry re prompt payment, projects are often funded offshore or via several lending sources and so it may be difficult for us to advocate and the banking industry to respond effectively.
- Can contractors effectively influence financiers when the developer likely has greater influence?
- Solution to the lack of prompt payment will require an industry-wide shift in cultural thinking. Currently companies, because they need work, are bidding/winning work and not managing risk. And until developers understand the cost of that risk, they appear not to care about finding a solution.
- (b) Proposed federal govt. small business tax reforms

FF shared the high level details of the proposed federal govt. small business tax reforms. The proposed changes will:

- Make it harder for business owners to share income with their family due to stricter "income splitting" rules.
- Increase taxes on any business investments.
- Make it harder to pass the business to others as part of a succession plan or exit strategy.

FF shared that VRCA is working with CCA and BCCA to lodge their concerns with the federal government regarding the proposed changes. In addition, VRCA has two template letters that members can personalize and send to their MP, as well as the link <a href="www.protectgrowth.ca">www.protectgrowth.ca</a>, developed by the Canadian Chamber of Commerce and endorsed by the Canadian Construction Association, where members can register their concern online and send a digital letter directly to their MP.

#### *Comments/questions:*

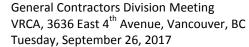
- What is the definition of small business and who will be affected?
- Suggest we continue to engage our members through <u>www.protectgrowth.ca</u> and by providing them template letters to complete and send to their MPs.

#### 5. New business

The Chair asked for new business:

Action: While noting potential pitfalls, VRCA to work with its provincial and national partners to engage the banking industry as discussed

Action: VRCA to ensure members have access to all ways in which to convey concerns re the federal govt's proposed tax changes





- Effective late May 2017, WSBC labeled silica as a hazardous material, yet due to lack of detail and/or poor communication, silica is being handled inconsistently on site.
- WSBC did issue a bulletin on the topic at the time.
- Suggest VRCA can approach WSBC to ask for their bulletin, or an Executive Summary or a Fact Sheet, for distribution to members.
- Suggest that VRCA can provide WSBC with a regular spot in its weekly e-newsletter to communicate bulletins etc.
- Suggest that VRCA should invite WSBC to speak to its members about its process to identify issues and communicate bulletins etc.
- Noted that Clark Builders and Willemen recently joined VRCA and are looking to make connections in the industry. Please direct all questions to VRCA's Sanjeev Dhillon at <a href="mailto:membership@vrca.bc.a">membership@vrca.bc.a</a>
- Noted that the BCCA S&P Committee recently discussed a case of inappropriate procurement process rolled out by a school district in the Lower Mainland. BCCA supported VRCA in its handling of the issue/communication to the school district.
- Historically, procurement individuals have not been open to procurement education. Noted, however, in today's environment, we are receiving feedback from public sector buyers of construction that such education would be helpful.
- We should set the best practice that public sector tender results are communicated.
- Will the NECI course being rolled out across the regional construction associations be tailored to provide a regional marketplace overview?
   Suggest an overview on regional market activity, the procurement process and associated pricing is crucial to attracting trades.
- Suggest that the consistency of the procurement process undertaken by any buyer of construction impacts their reputation and ability to attract contractors.
- VRCA's Education Committee's School Outreach Program is again underway for the 2017-18 school year. This year it plans to engage both hi-school and elementary schools re careers in construction.
- How is VRCA influencing the conversation re legalization of marijuana and working to get a policy in place? VRCA is working through CCA, which is part of a coalition of multi-industry employers, lobbying the federal government re the issues of legalization of marijuana and the policies and tools needed by all employers to manage marijuana in the workplace.
- Suggest that the GC Division needs more than 2 individual meetings per year. How do we engage the broader audience? Agreed and will be addressed in the 2017/18 debrief session in February 2018.
- Suggest that VRCA does more to promote the BCCA Employee Benefit Plan to members as a useful member benefit. Noted and already underway across the 4 regional associations in BC.

Action: FF to engage WSBC in various ways as discussed

Action: VRCA to promote the Infrastructure Masterclass to the public sector (and GCs to forward details to their public sector clients as appropriate)



## 6. What it means to be an integrated member of VRCA

All general and trade contractors, manufacturers and suppliers, i.e. industry members, and those professionals who choose to upgrade to industry member status, are automatically integrated members of VRCA, with access to all programs and services offered by BCCA and CCA. Perhaps most importantly, through their integrated membership, members can share feedback on any industry issue and influence regional, provincial and national conversations/solutions.

As noted above, the discussions at Division meetings are important and an opportunity for VRCA members to ensure their voice is heard regionally and at provincial and national levels, through BCCA and CCA.

#### 7. 2018/19 General Contractor Divisional Council election

#### FF noted that:

- The nomination period for the 2018/19 General Contractor Divisional Council election opened on September 26, 2017, and will remain open until 5pm on October 27, 2017.
- The nomination package has been loaded onto the VRCA website and will be promoted via the weekly Connector e-newsletter and dedicated emails to all general contractors.

#### 8. In camera

There was no in-camera session.

#### 9. Adjournment

The **Chair** asked for a motion to adjourn the meeting.

- Moved/seconded: CC/RS Carried.
- The meeting was adjourned at 5.10pm.

## Vancouver Regional Construction Association General Contractors Divisional Council FINAL Terms of Reference (2016)

The General Contractors (GC) Divisional Council will provide a forum for VRCA General Contractor members to interact for industry benefit as well as understand and support the VRCA's vision and objectives.

#### 1. GC Divisional Council Membership

- The GC Divisional Council will meet regularly or as appropriate and is open to VRCA members, categorized as GC members.
- An Executive Committee, comprising a Chair and two Vice Chairs, will be elected by the GC
  Divisional Council no later than October 31 each year and ratified by the VRCA Board of
  Directors at its November board meeting.
- The Chair of the GC Divisional Council must be a member of the VRCA Board of Directors.
- The VRCA President, or their designate, will attend the meetings of the GC Divisional Council (without vote).

#### 2. GC Divisional Council Operation

- The GC Divisional Council will meet regularly, with an aim of 6 times annually. Additional meetings will be held as appropriate at the call of the Council Chair or the two Vice Chairs.
- A majority of GC Divisional Council members present in person at a Council meeting constitutes a quorum.
- The GC Divisional Council is supported by the VRCA President or their designate as appropriate and required.
- The Council Chair will determine the time and duration of meetings and will ensure agenda packages are circulated in advance of meetings.
- Following each Annual General Meeting, the Divisional Council will develop a plan and realize objectives for improvement benefitting VRCA members and the industry as a whole.
- All members of the GC Divisional Council will maintain confidentiality in respect of all Council business, including but not limited to documentation and minutes.

#### 3. **Documentation**

 Meeting minutes or other supporting documents will be circulated to all GC Divisional Council members, whether or not they attended the Council meeting, in a timely manner.  The approved meeting minutes will be included in the Board package circulated ahead of any VRCA Board meeting.

#### 4. Evaluation

- Annually, the GC Divisional Council will review its performance and Terms of Reference.
- The Council Chair will maintain regular communication and interaction with the VRCA President and Board of Directors to ensure alignment with the VRCA requirements.

#### 5. Code of Conduct

 All members of the Council are to abide by and adhere to all Association bylaws, policies and procedures. There is a code of ethics and culture that must be respected.

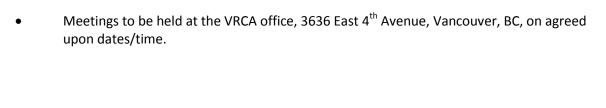
#### 6. VRCA GC Divisional Council Aims and Aspirations

- To consider and represent the members categorized as General Contractor members.
- To work in collaboration with other VRCA member Divisional Councils and the VRCA generally for industry benefit.
- To understand industry issues and focus on ways to support improvement.
- To strive for tangible benefits that can be tracked and measured.

Areas of Focus may include:

- Market viability for General Contractors: Be aware of tight market but avoid claims environment (always mindful of required competition / anti-collusion regulations).
- Design: Relationships with owner / design consultants and quality of coordinated information.
- Contracts: Owner contracts, unrealistic supplemental conditions, role of consultants acting on behalf of the owner.
- Subtrades/Suppliers: Proactive relationships, procurement requirements, contract agreements, quality of workmanship, resource and succession planning.
- People: Industry coaching/mentoring/training, succession planning, recruitment rules of engagement, industry attraction/barriers to entry.
- Safety: WorkSafe BC relationships, safety culture and training, temporary works, consistency and efficiency of process and procedure.

# 7. Meetings





# **The Future Starts Now.** // 2017-2020 strategic goals

#### 1. Our vision for the future

As a \$16 billion dollar industry, construction provides 8.6 per cent of BC's wealth and employs more than 225,000 workers, making it BC's largest employer in the goods sector. We believe that excellence, underpinned by a culture of learning and innovation, is a critical factor for the survival and prosperity of VRCA's members and BC's construction industry as a whole.

Our Big Hairy Audacious Goal (BHAG) is to be Canada's premier construction centre of excellence by 2027. We believe that as a construction centre of excellence we will bring about the transformational change required by our members, the industry and society to navigate the future successfully, by catalyzing the adoption of best-in-class, innovative construction processes, technologies, materials and business strategies.

### 2. Our strategic goals

The centre's activities will elevate to a new level VRCA's industry roles – to Educate, Advocate and Facilitate – and comprise the evolution of current, and the development of new programs and services to harness the opportunities and address the problems and challenges facing members now and in future. The pillars will be underpinned by a foundation of four business goals to optimize the use of VRCA's building, achieve full brand recognition as a construction centre of excellence in the marketplace, continue to adopt best practice board governance and operational processes and procedures, and achieve long-term financial viability.

Our seven 2017-2020 strategic goals define what we want to achieve in the period. They are to:

EDUCATE			ADVOCATE		FACILITATE			
1.	Foster a culture of continuous learning across the industry by providing world class technical and non-technical education and training.		2. Foster an environment that encourages collaboration, innovation and adoption of standard practices in order to promote fair, open and transparent business practices across the industry.		3. Enable connections and opportunities across the industry by providing a range of business-oriented programs, services and support that include first-class networking opportunities.			
4.	Optimize the use of VRCA's building as an important educational and promotional tool for construction best practices.							
5.	Achieve full brand recognition as the premier Construction Centre of Excellence in Canada through VRCA's programs, services and advocacy work.							
6.	<ol> <li>Lead by example through adoption of best practice board governance and operational processes and procedures that support delivery of VRCA's vision and mission.</li> </ol>							
7.	Achieve long-term financial viability through exceptional leadership.							

# **General Contractors Division**

Key Themes	Actions Initiated/Underway	Proposed 2018/19 Focus
Quality of Documents	<ul> <li>VRCA supported CCA in its national quality of documents initiative in 2015</li> <li>VRCA published a report on CCA quality of documents initiative in 2015</li> <li>VRCA promoted CCA/CCDC documents in its member 2017 Directory</li> </ul>	<ul> <li>Re-engage (2015) owners, consultants and contractors regarding quality of documents and determine next steps in the lower mainland</li> <li>Continue to promote usage of standard contract documents</li> </ul>
Prompt Payment	<ul> <li>Bill 142 - Prompt Payment legislation at 3<sup>rd</sup> reading in Ontario; may have impact in other provinces including BC</li> <li>Alberta pilot program is underway; good traction with Alberta Infrastructure; may be used in private sector; opportunities to leverage same approach in BC</li> </ul>	<ul> <li>Continue advocacy at local/provincial/national levels</li> <li>Provide stakeholders with educational and collaborative opportunities e.g. Construction 101, Infrastructure Masterclass, industry roundtable</li> <li>Explore development of a Construction CFO discussion group</li> </ul>
Public Sector Procurement & Consistency of Procurement Issues	<ul> <li>Engaged public sector via Infrastructure Masterclass</li> <li>BCCA published a Public Owner Checklist</li> <li>BCCA/VRCA engaged Professional Associations e.g. SCMABC and others re I/M and opportunity to earn CPD points</li> </ul>	<ul> <li>Continue to engage public sector regarding capital procurement education</li> <li>Collaborate with stakeholder organizations on educational credits, cross-promotion of education courses</li> <li>Explore hosting a reception with politicians and bureaucrats to build relationships/dialogue</li> </ul>
Federal Tax Reforms	<ul> <li>VRCA collaborated with CCA/BCCA to lodge initial concerns</li> <li>VRCA and MNP hosted a webinar on business tax implications as a result of the federal tax changes</li> </ul>	Continue advocacy at local/provincial/national levels
Divisional Engagement	<ul> <li>Changed Councils to Divisions (to avoid confusion)</li> <li>Opened meetings to all Division members</li> <li>Hired dedicated Manager, Industry Relations Manager</li> </ul>	<ul> <li>Improve Divisional Meeting logistics e.g. issue agenda and minutes on timely basis</li> <li>Explore alternative meeting locations and formats</li> <li>Identify topics for discussion; secure guest speakers and panelists</li> <li>Complete development of Advocacy (Pillar 2) webpages</li> </ul>
Innovation	<ul> <li>VRCA has leveraged BCCA's 2016 Innovation Project report to develop its 2017-2020 strategic plan</li> <li>BCCA and BC Innovation Council signed MoU in July 2017</li> <li>VRCA continued to award annual Productivity &amp; Innovation Award</li> <li>VRCA and City of Vancouver working to establish a Zero Emission Building Centre of Excellence (subject to contract negotiations)</li> </ul>	<ul> <li>Share best practices and promote "Ideas worth spreading"</li> <li>Seek funding to support innovative approaches</li> <li>Leverage "Construction Month" proclamation to promote best practices and innovation</li> </ul>
Hazardous Materials	VRCA supported BCCSA's development of a mobile silica exposure mitigation application	<ul> <li>Improved communication and promotion</li> <li>Collaboration with Worksafe, stakeholders</li> <li>BC Building registry, "Asbestos Week"</li> </ul>